

Prince Edward Island

Legislative Assembly

Information and Privacy Commissioner PO Box 2000, Charlottetown PE Canada C1A 7N8

Île-du-Prince-Édouard

Assemblée législative

Commissaire à l'information et à la protection de la vie privée C.P. 2000, Charlottetown PE Canada C1A 7N8

May 21, 2021

PRIVATE AND CONFIDENTIAL Gyorgy Kiss 64 Route 13, Crapaud PEI COA 1J0

Dear Gyorgy Kiss,

Re:

Notice of privacy breach under the Health Information Act

Our file reference:

BRH-21-031

Health PEI file:

2021-36

Health PEI recently discovered that someone had posted your personal health information online. The person who posted the information claims that the information came from a nurse providing direct care to you.

Health PEI notified our office and gave us your mailing address. Health PEI is taking this matter very seriously and is currently investigating. The Commissioner opened a file in relation to this matter, and assigned the matter to me.

When we have more information from Health PEI, we expect to provide a written summary to you. We will give you an opportunity to give us more information and will welcome any additional comments you wish to make.

I enclose a brief description of our procedure in matters of an allegation of a breach of privacy. We hope to contact you again in the summer, but if you have any questions, please feel free to contact me at (902) 368-4630, or by email at mariamacdonald@assembly.pe.ca.

Sincerely,
Man Mac Amald

Maria MacDonald

Adjudicator

C: Manager, Health Privacy and Information Access, Health PEI

Enclosures:

Breach Notification (2 pages), and

Process upon notification of a breach (1 page).

Tel/Tél.: 902 368 4099 www.oipc.pe.ca Fax/Téléc.: 902 368 5947



Breach Notification Form to the Information and Privacy Commissioner pursuant to Section 36 of the

Health Information Act, 1988, R.S.P.E.I .Cap H-1.41

Please complete and provide the signed document to the Information and Privacy Commissioner at lnfoPrivacy@assembly.pe.ca, or by fax to (902) 368-5947, or deliver it to the Office of the Information and Privacy Commissioner at 180 Richmond Street, or by mail to P.O. Box 2000 Charlottetown, PE, C1A 7N8.

Treat the information you collect about a breach as highly confidential. Do not further the breach by disclosing the information more broadly than required.

- A. Name of custodian and contact information (phone and mailing address): Health PEI, Contact person: Jeanne MacDougall (Manager, Health Privacy and Information Access); 902.368.4942; jnmacdougall@gov.pe.ca
- B. Date and time of breach: April 17, 2021

C. Date breach discovered:

April 19, 2021

- D. Breach reported by (Please identify the individual by title only): Multiple members of the public.
- E. Details of breach:

Health PEI has been made aware of a post on social media by a local blogger, disclosing what is alleged to be personal health information about a patient currently hospitalized due to Covid-19. The blogger claims that a nurse providing direct care to the patient was the source of the information.

- F. Personal health information involved in breach including,
 - a) Type (eg. medical record, benefit entitlement info, prescription info); and Medical record, specifically details of health conditions and current status of the patient.
 - b) Form (eg. electronic storage, hard copy, storage device)
 Information was allegedly obtained by the nurse in the provision of care. Form of disclosure not indicated in posting.
- G. Details of notification to individual(s) to whom personal health information relates, including method and date of notification (please identify, under separate cover, affected individuals and their contact information):

Disclosure to affected individual have not yet occurred.

H. Additional comments:

Health PEI file number is 2021-36. An investigation is in progress.

Please note that a copy of this Breach Notification Form shall be sent to any person who, in the opinion of the Commissioner, is affected by the breach including the individuals to whom the personal health information relates. The Commissioner may sever any information that the Commissioner considers appropriate beforehand.

Signature of Custodian or Agent:

Denise Lewis Himany

Date:

Ajer 20/2021

PEI OIPC PROCEDURES ON REVIEWING A BREACH NOTIFICATION:

breach of personal health information (PHI); if PHI is lost, stolen, disposed of, or disclosed to or accessed by an unauthorized person. Section 36(1)(c) of PEI's Health Information Act requires a custodian to notify the Office of the Information and Privacy Commissioner (OIPC) if there is a

Order	Consider	Consult affected parties	Further investigation	Custodian	Breach
• If the matter is not resolved to the satisfaction of the affected individuals and the OIPC, the OIPC will issue a decision which may include recommendations to the custodian, or an order, which is posted on the OIPC website	• the OIPC takes a remedial approach to breach notifications. If the custodian's response to the breach satisfies the concerns of the affected individuals and the OIPC, the OIPC may consider the matter resolved	• the OIPC provides the custodian's notification, and the OIPC's investigation summary, to affected parties, and gives them an opportunity to ask further questions, comment on their concerns, or give the OIPC any other information	 the OIPC reviews the custodian's investigation report, and may make suggestions to the custodian, or ask further questions the OIPC may conduct its own investigation which may involve interrogatories, and/or interviewing witnesses 	 the custodian provides an investigation report to the OIPC the custodian provides contact information of affected parties to the OIPC, including individuals whose PHI is comprimised 	 the OIPC usually requests the custodian to conduct an investigation the OIPC may include specific questions to be addressed by the custodian's investigation, or have some immediate questions or recommendations